

Planview Connectivity: Always-On Integration

A quick guide to Planview Connectivity Subscription Services

What is Planview Connectivity Subscription Services?

Planview Connectivity bundles the build, implementation, support, and ongoing maintenance of your integrations in one package – making procurement simple, your costs predictable, and your integrations always up to date, even as your systems change.

Why Invest in Connectivity Subscription Services?

One-time integration projects are built for today, not what comes next. After you connect your systems, your data requirements change, your business processes evolve, and the integrations that were launch-ready break behind the scenes. What seemed like a simple point-to-point connection becomes a never-ending project with surprise costs, no clear owner, and no way to keep pace as the environment shifts.

Productivity plummets when teams end up back in spreadsheets, manually reconciling data and recreating workflows. Planview Connectivity resolves those issues by building, maintaining, and updating your integrations, plus fixing issues as they arise.

Key Benefits

- ✓ **Tailored integrations** – Create integrations that match your specific use cases and requirements.
- ✓ **Simple procurement, predictable costs** – Cover build, implementation, and ongoing change with one subscription – no complex statement of work or deep scoping required.
- ✓ **Accessible data** – Connect your portfolio, product, finance, and resource systems to inform better decision-making and accurate reporting.
- ✓ **Always up to date** – Replace stale data with integrations that evolve alongside your systems and processes.

Connectivity Subscription Lifecycle

Planview manages the end-to-end lifecycle of your integrations in three structured stages:

- 1 Plan.** We work with you to define which systems should connect and what data needs to move between them. Together we agree on the specifics and lay out a plan.
- 2 Build and launch.** We design, build, and test each integration, then turn it on in the systems your team uses every day.
- 3 Run and grow.** We maintain your integrations, fix issues, and update them when your other systems change. We stay engaged with you, and if your needs grow, we can add more integrations to your subscription.

Choose the Tier that Fits Your Needs

Select the subscription tier that aligns with your organization's integration scale and business requirements. Here's what you can expect from each level:

What's Included	What It Is	Bronze	Silver	Gold	Platinum
Integration Data Streams	A template for connecting Planview to another system, built from common use cases*	1	2	3	4
Integration Platform, Hosting & Infrastructure	Planview-selected technology layer that powers all connectivity†	✓	✓	✓	✓
Build & Implementation	The build, setup and testing of your integrations	✓	✓	✓	✓
Support & Maintenance	Ongoing support and maintenance for your integrations	✓	✓	✓	✓
Integration Assurance Hours	An annual pool of hours for change requests, enhancements, updates, or consulting related to existing integration use cases‡	4 hrs / year	8 hrs / year	24 hrs / year	40 hrs / year
Integration Assurance Priority Scheduling	Priority scheduling for Integration Assurance requests	✗	✗	✓	✓
Connectivity Health Review	A scheduled live session where Planview reviews the health and performance of your integrations	—	Annual	Bi-Annual	Quarterly

* This applies only to Planview-to-non-Planview integrations.

† Your subscription includes the required platform licenses, runtime, and connectors.

‡ Integration Assurance is not used to develop new integrations from scratch. Assurance hours beyond those allotted per tier are subject to additional cost.

Keep your integrations and decisions moving forward.

Contact your Planview representative to find out more about Planview Connectivity subscription services. Visit planview.com/services/professional-services/ to explore the full range of Planview Professional Services offerings.